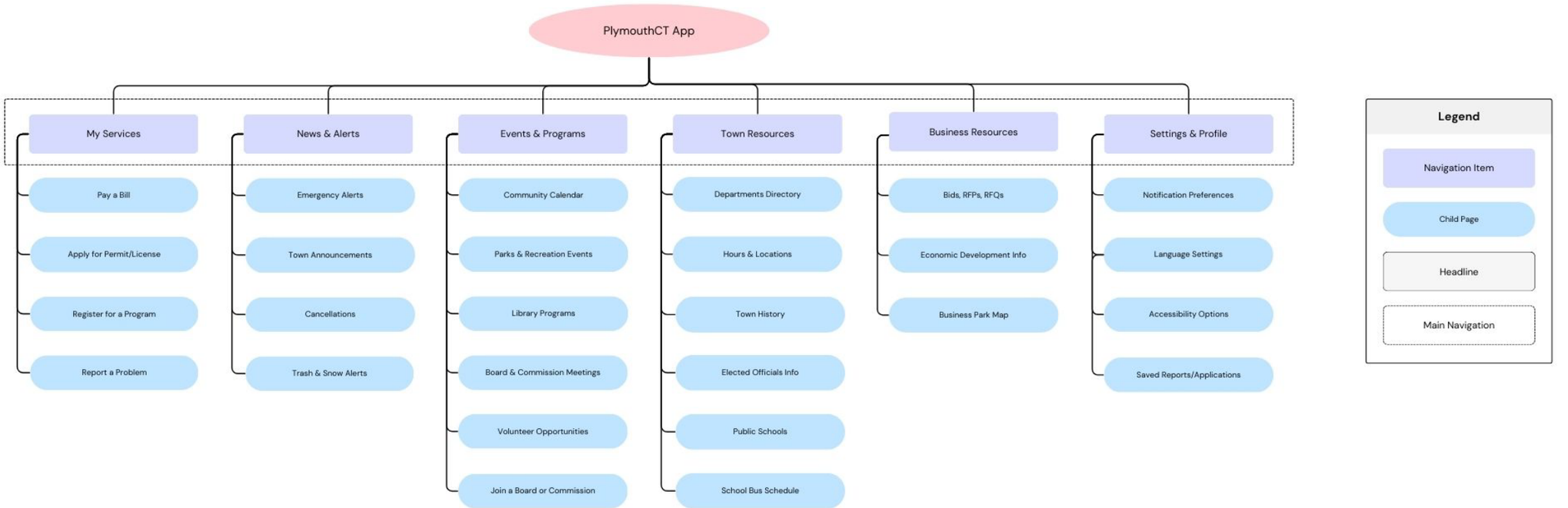
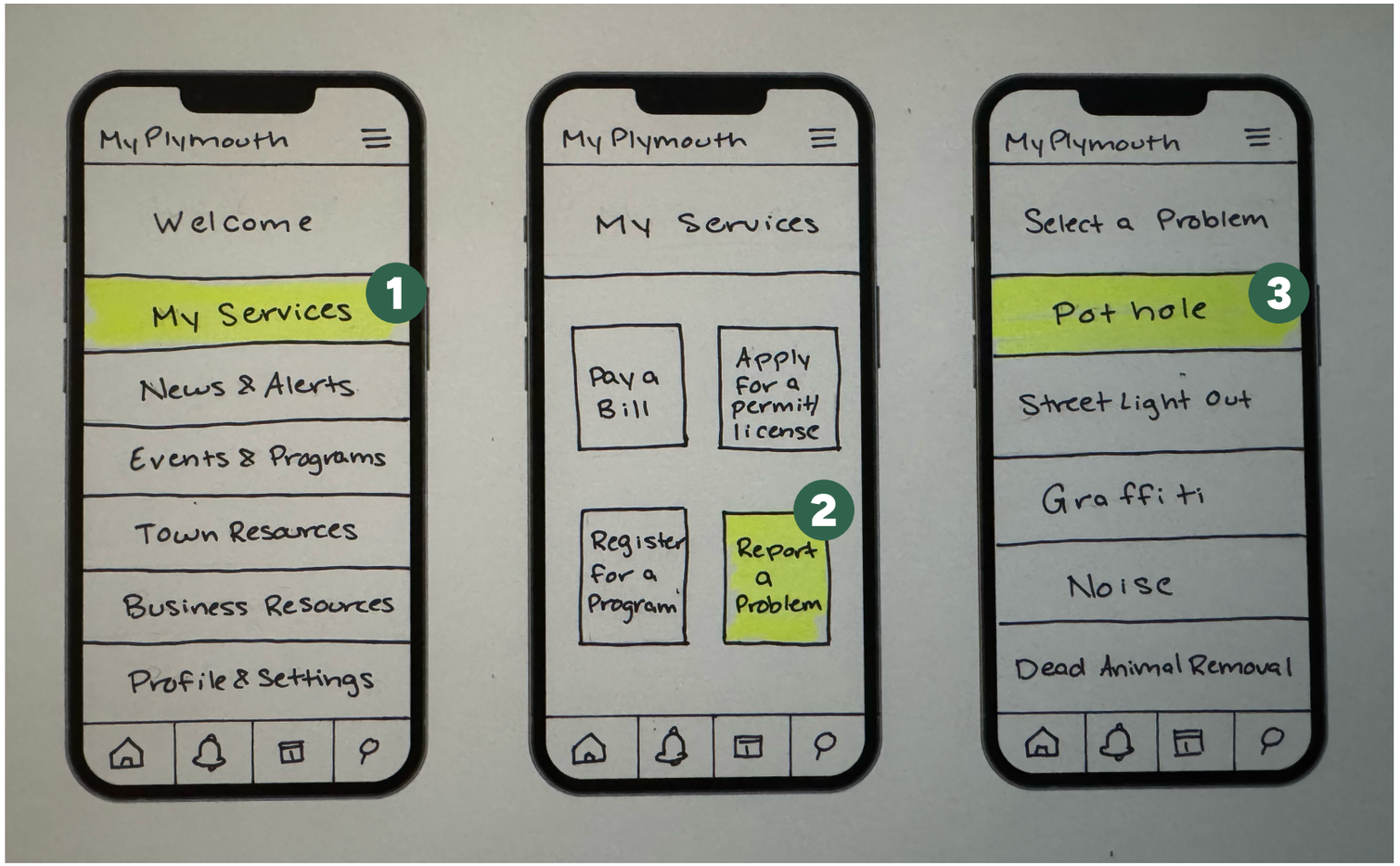
MYPLYMOUTH

LOW-FIDELITY PROTOTYPING | EMILY ARMBRUSTER

PROPOSED SITEMAP



TASK 1: REPORT A TOWN ISSUE



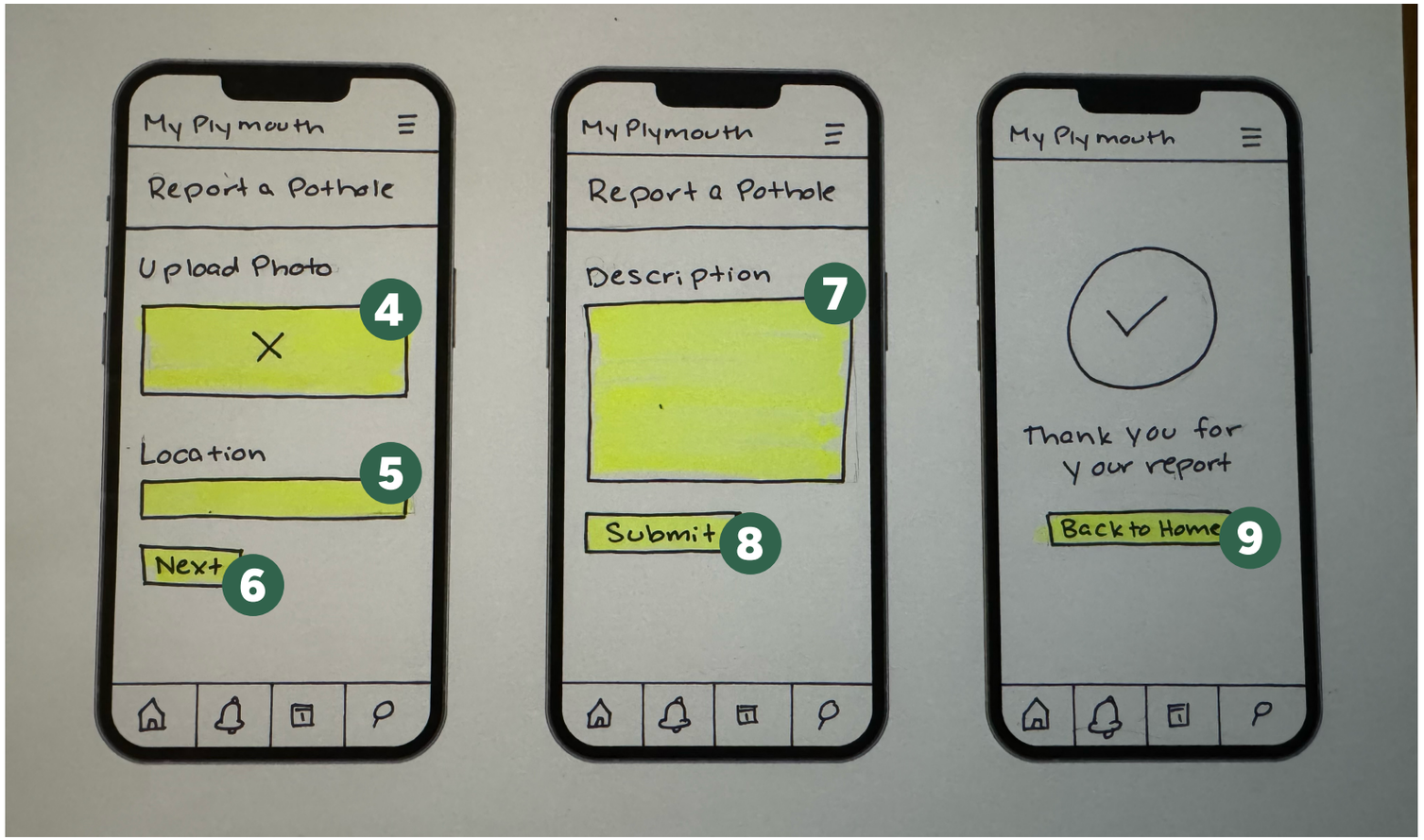
= Area the user has to interact with to complete the task

1. User opens the app to the home screen and selects “My Services” from the actions listed.

2. After clicking “My Services”, user is brought to the page where all of the services are listed. User then selects “Report a Problem”.

3. User is then prompted to select the problem they would like to report from a scrollable list of issues.

TASK 1: REPORT A TOWN ISSUE



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4. After selecting their problem, the user is asked to upload an image of the issue.

5. The user is asked the identify the location of the problem.

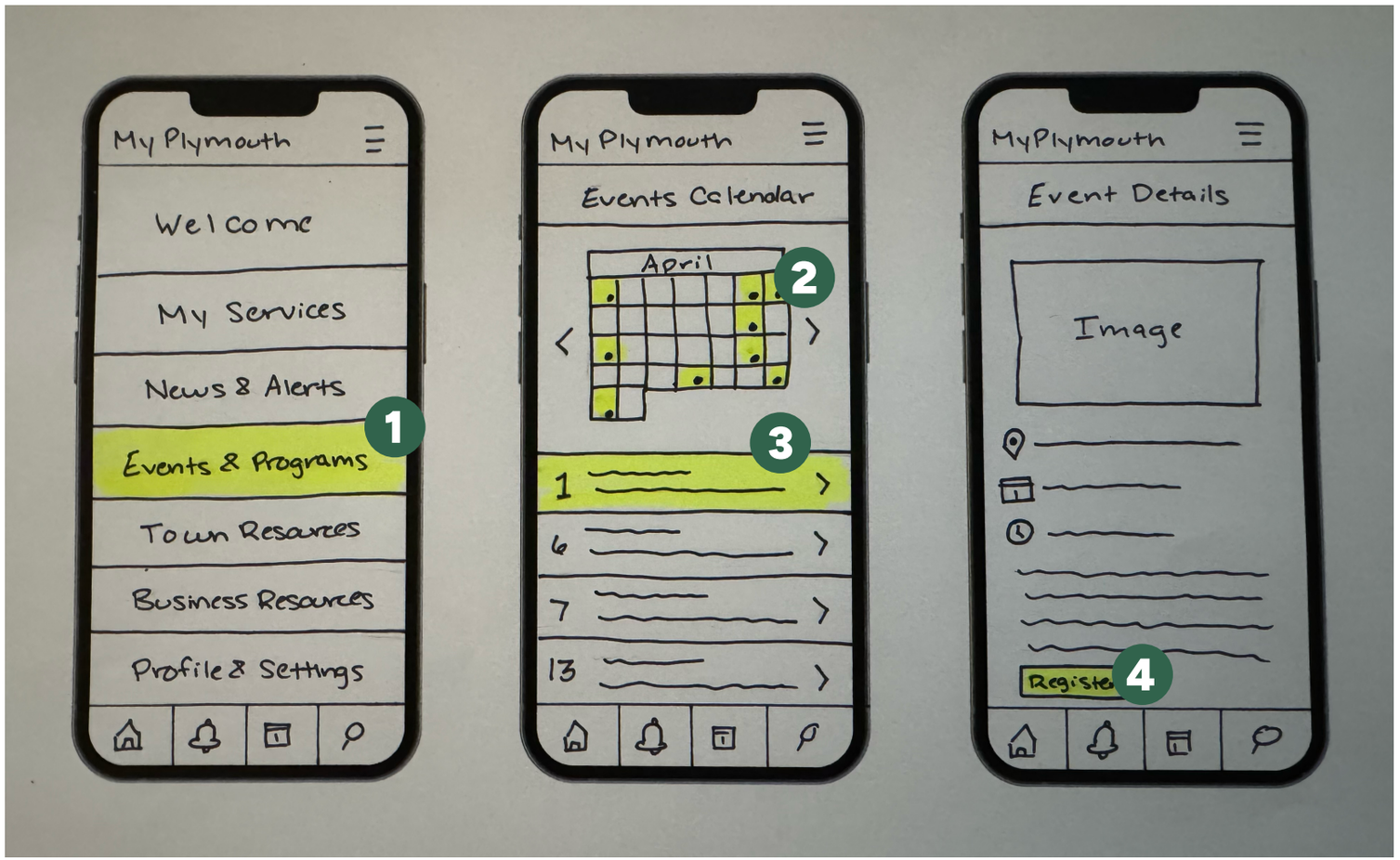
6. The user will click next to add more information.

7. The user is then asked to add a description of the issue.

8. The user will finish the form by hitting submit and will be redirected to a confirmation page.

9. User can click “Back to Home” button to return to the main menu

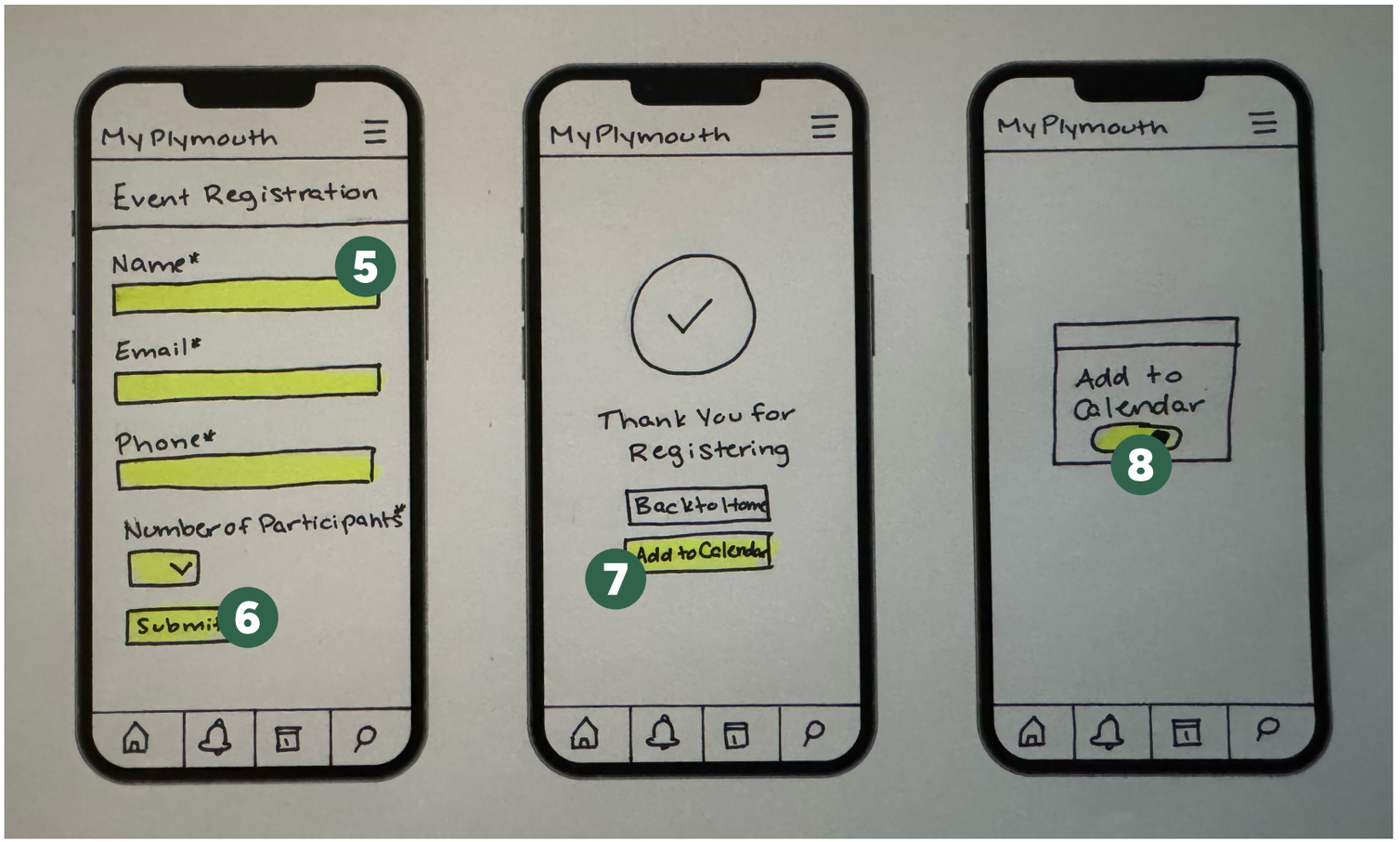
TASK 2: REGISTER FOR A LOCAL PROGRAM



1. User opens the app to the home screen and selects “Events & Programs” from the actions listed.
2. The user can select and view an event from the calendar.
3. The events are also displayed in a scrollable list for the user to select from. An overview of the event is also displayed.
4. The event details page displays all necessary information about the event and users can click Register to fill out the registration form.

= Area the user has to interact with to complete the task

TASK 2: REGISTER FOR A LOCAL PROGRAM



5 The user will fill out the registration form including their name, email, phone, and number of participants.

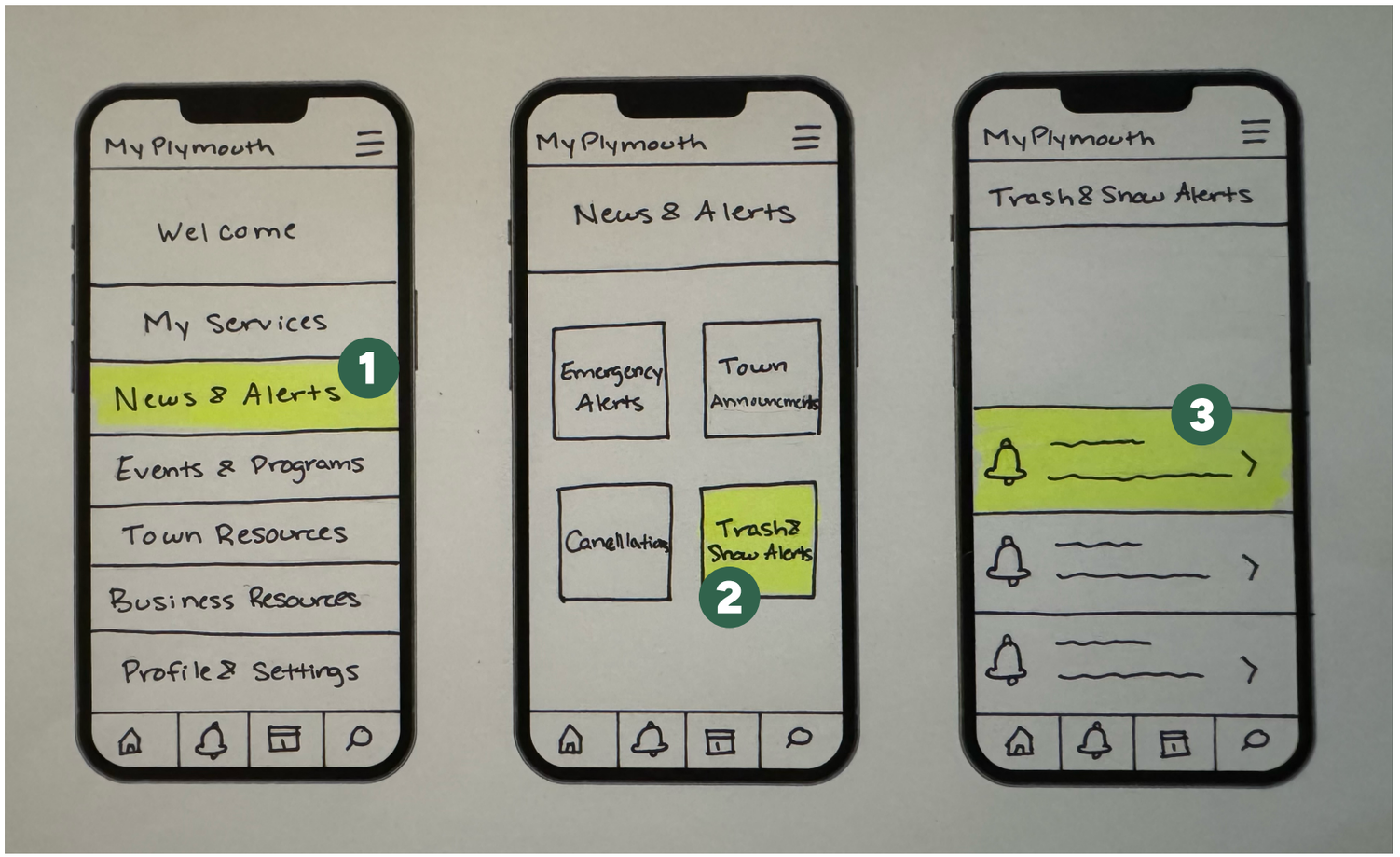
6 Hitting “Submit” will send the form and redirect the user to a confirmation page.

7 On the confirmation page, there will be two options; to go back to the homepage or to add the event to their calendar

8 If they select “Add to calendar”, a popup will appear asking them to toggle on the event.

= Area the user has to interact with to complete the task

TASK 3: CHECK TRASH & SNOW ALERTS



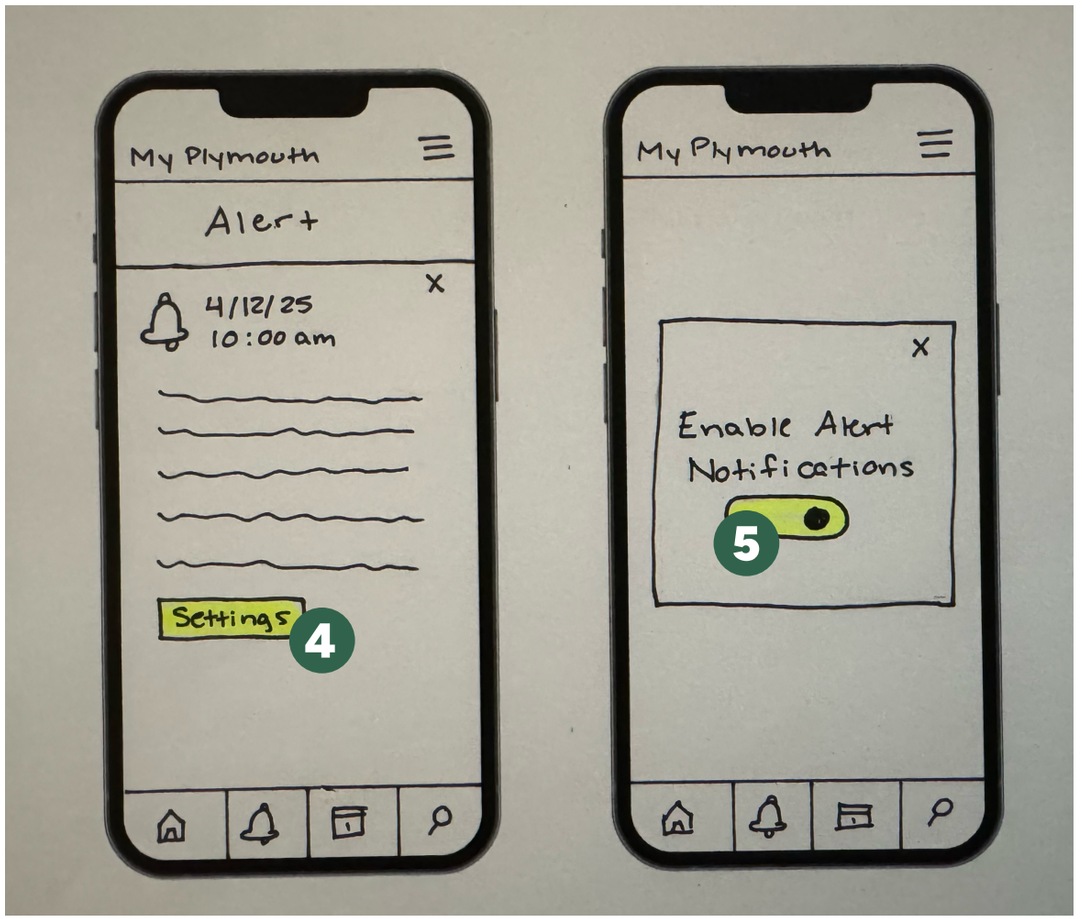
1. User opens the app to the home screen and selects “News & Events” from the actions listed.

2. After clicking “News & Events”, user is brought to the page where all of the services are listed. User then selects “Trash & Snow Alerts”.

3. User is then shown a scrolling list of all notifitcations. To view more about the alert, they can select the alert.

= Area the user has to interact with to complete the task

TASK 3: CHECK TRASH & SNOW ALERTS

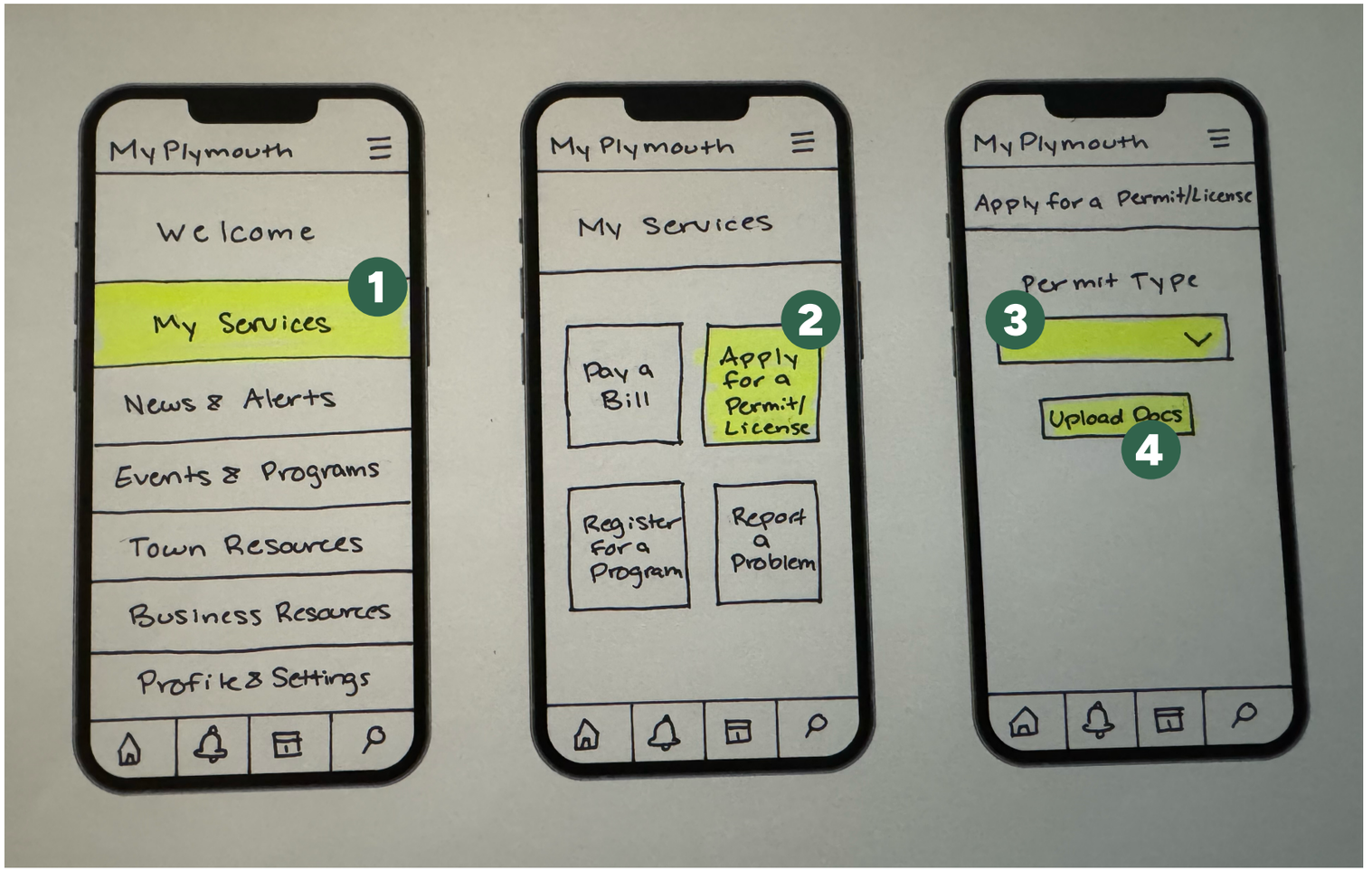


= Area the user has to interact with to complete the task

4 After selecting the alert, users will see the full alert message along with the time and date it was sent. There is also a “Settings” button where they can view their notification settings.

5 A popup will appear asking the user if they would like to enable alert notifications. They can toggle this on or off.

TASK 4: APPLY FOR A PERMIT OR LICENSE



1. User opens the app to the home screen and selects “My Services” from the actions listed.
2. After clicking “My Services”, user is brought to the page where all of the services are listed. User then selects “Apply for a Permit/License”.
3. User is then prompted to select the type of permit they are applying for from a dropdown menu.
4. After selecting their permit, the user will click the button to upload their documents.

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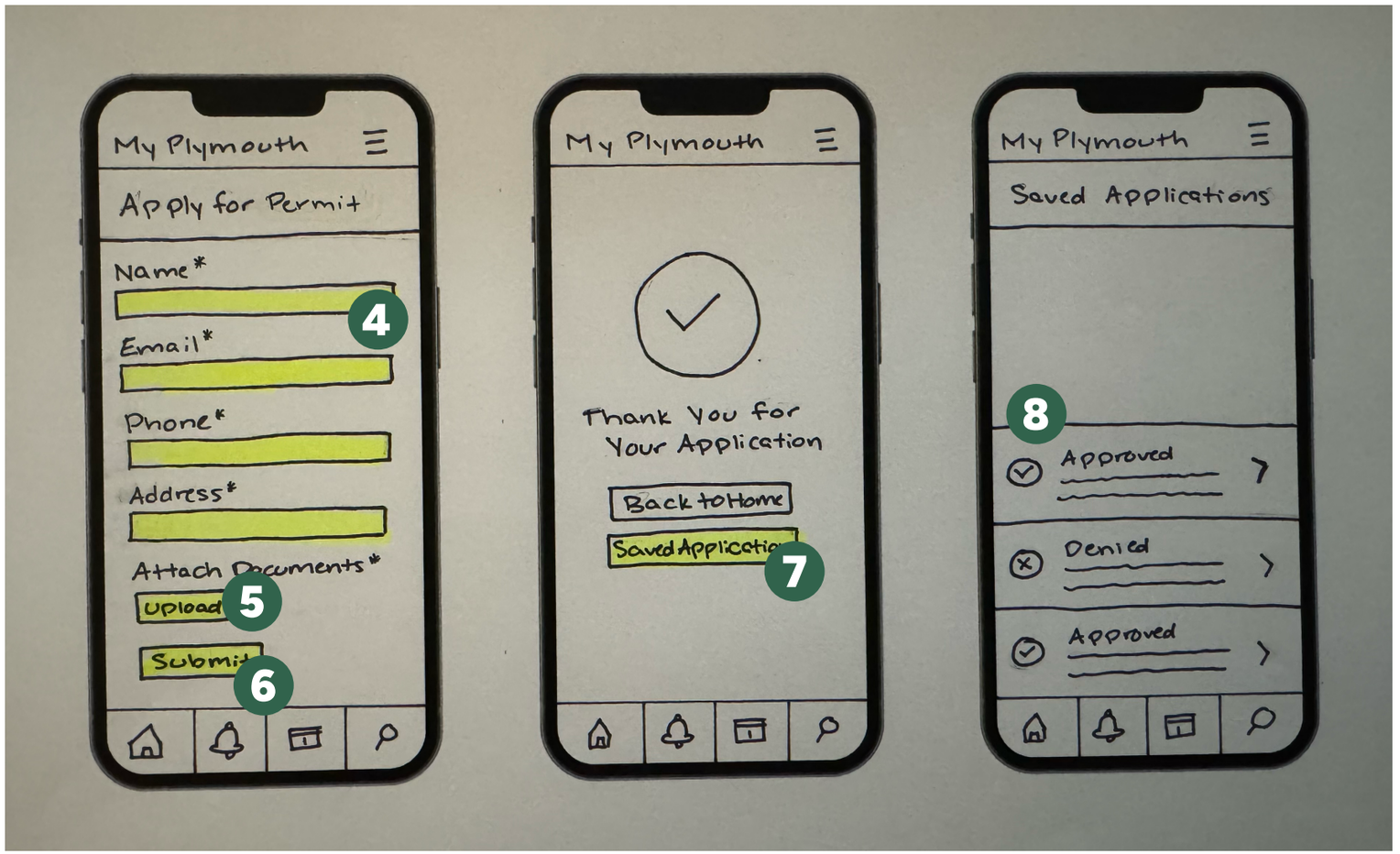
TASK 4: APPLY FOR A PERMIT OR LICENSE



4. The user will then be asked to fill out the application form including their name, email, phone, and address.

5. The user will also have to upload any necessary documents needed for the license.

6. The user will click “Submit” and be redirected to a confirmation page.

7. On the confirmation page, they will either be able to go back to the homepage or view their saved applications.

8. On the Saved Applications page, the user can see all submitted applications and whether or not they were approved.

= Area the user has to interact with to complete the task